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**NOIDA INSTITUTE OF ENGINEERING AND TECHNOLOGY, GREATER NOIDA**

**(An Autonomous Institute Affiliated to AKTU, Lucknow)**

**MBA (Integrated)**

**SEM: II - THEORY EXAMINATION (2023 - 2024)**

**Subject: Organizational Behaviour**

**Time: 2.5 Hours**

**Max. Marks: 60**

**General Instructions:**

**IMP:** Verify that you have received the question paper with the correct course, code, branch etc.

1. This Question paper comprises of **three Sections -A, B, & C**. It consists of Multiple Choice Questions (MCQ's) & Subjective type questions.
2. Maximum marks for each question are indicated on right -hand side of each question.
3. Illustrate your answers with neat sketches wherever necessary.
4. Assume suitable data if necessary.
5. Preferably, write the answers in sequential order.
6. No sheet should be left blank. Any written material after a blank sheet will not be evaluated/checked.

**SECTION-A**

15

1. Attempt all parts:-

- 1-a. The field of Organizational behavior is primarily concerned with \_\_\_\_\_. (CO1) 1
- (a) The behaviour of individual and groups.
  - (b) How resources are effectively managed.
  - (c) Control processes and interactions between organisations, external context.
  - (d) Both a and c
- 1-b. Major determinants of personality are \_\_\_\_\_. (CO2) 1
- (a) Biological
  - (b) Situational
  - (c) Both A & B
  - (d) None of these
- 1-c. \_\_\_\_\_ theory is based on these elements: Valence, Expectancy, Instrumentality. (CO3) 1
- (a) Expectancy Theory
  - (b) Valence Theory
  - (c) ERG theory
  - (d) Self-efficacy theory
- 1-d. A group of employees with expertise in variety of speciality area who are brought together to work on a project or specific activity is a \_\_\_\_\_ team. (CO4) 1
- (a) cross-functional

(b) virtual	
(c) self-managed	
(d) problem solving	
1-e. A charismatic leader's ___ is the key to follower acceptance. (CO5)	1
(a) Energy	
(b) History with the organisation	
(c) Credentials	
(d) Vision	
2. Attempt all parts:-	
2.a. Name the disciplines that contribute to the OB field. (CO1)	2
2.b. Write any two factors that influence the perception process. (CO2)	2
2.c. State the two factors given in Herzberg's two factor theory. (CO3)	2
2.d. Mention any two characteristics of a group. (CO4)	2
2.e. Define leadership. (CO5)	2
<b><u>SECTION-B</u></b>	15
3. Answer any <u>three</u> of the following:-	
3-a. State the importance and scope of Organizational behavior. (CO1)	5
3-b. Define perception. Explain the perceptual process with the help of a model. (CO2)	5
3-c. Define stress. Explain ill effects of stress on human beings. How do people manage stress? (CO3)	5
3-d. Examine the sources of conflict. Suggest solutions to solve them. (CO4)	5
3-e. Is a leader born or made? Justify your views with contemporary examples. (CO5)	5
<b><u>SECTION-C</u></b>	30
4. Answer any <u>one</u> of the following:-	
4-a. Discuss the issues and challenges faced by organization in the present scenario. (CO1)	6
4-b. Describe the different models of OB. (CO1)	6
5. Answer any <u>one</u> of the following:-	
5-a. "Attitude is not permanent and can be changed." Explain the ways to change the attitude of a person. (CO2)	6
5-b. Discuss the concept and significance of Johari window in an organization. (CO2)	6
6. Answer any <u>one</u> of the following:-	
6-a. "Maslow's hierarchy theory is well-acclaimed; however, it has limitations too." Elaborate your understanding and limitations of this theory. (CO3)	6
6-b. "Motivation is the core of management". Comment and support your answer with suitable examples. (CO3)	6
7. Answer any <u>one</u> of the following:-	

- 7-a. Tuckman's model suggested various stages of group formation. Explain your role as a manager in different stages. (CO4) 6
- 7-b. Highlight the factors that determine Job satisfaction for an individual. Discuss any theory of Job satisfaction and their relevance in today's context. (CO4) 6
8. Answer any one of the following:-
- 8-a. Explain the impact of globalization on the business organizations. Explain in context to Organizational change. (CO5) 6
- 8-b. Elaborate on the trait theory of leadership. Also, explain the limitations of this theory. (CO5) 6

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